

# HOW TO: READ YOUR WATER BILL

## ABOUT YOUR BILL

**A. Summary of Charges:** Any previous balance and new charges.

**B. Water Usage History:** How much water you've been using for the past three months.

**1. Customer Name and Account:** Use this information to register for MyAccount.

**2. Due Date:** When the bill must be paid to prevent possible late fees.

**3. No. of Days:** The number of days in your billing period. This number is used to calculate your water budget and daily water and sewer service charges.

**4. Next Read Date:** When we expect to read your meter for the next billing cycle. Actual read date may vary.

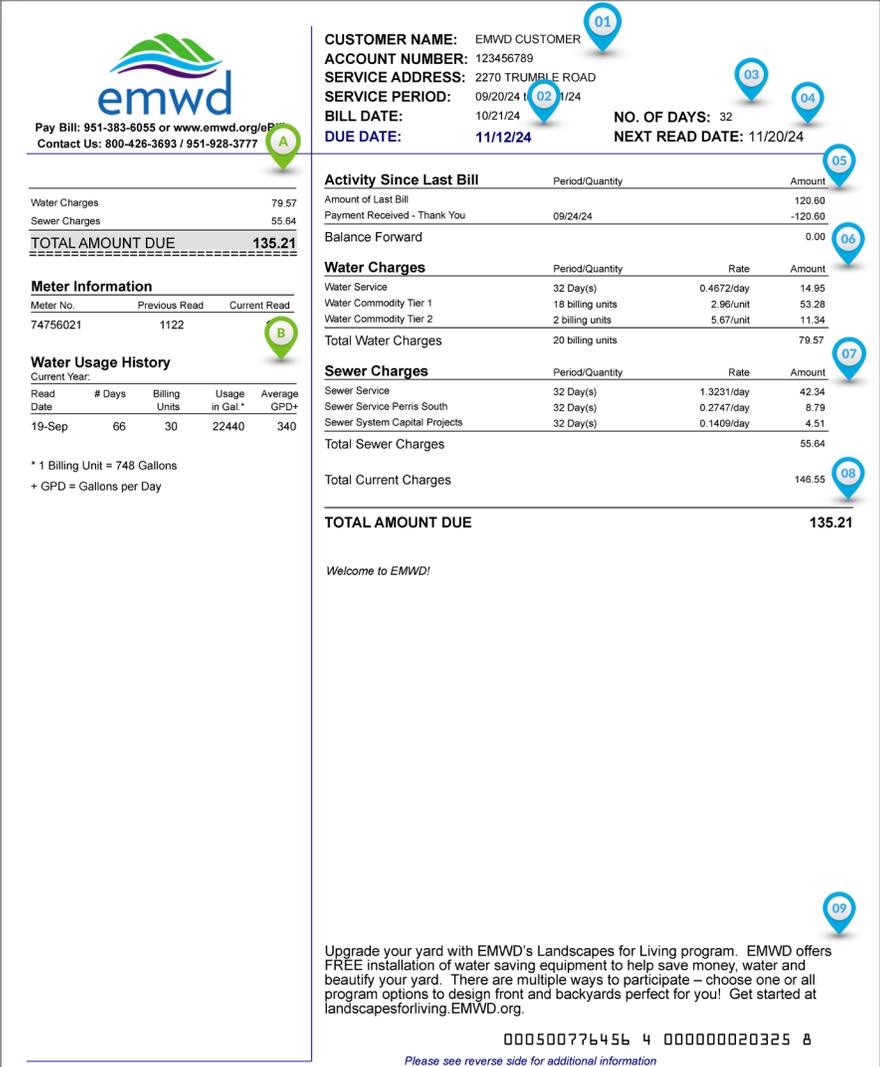
**5. Activity Since Last Bill:** Summary of account activity since your previous bill.

**6. Water Charges:** The water service charge covers the cost of customer services such as reading and maintaining meters, processing bills, posting payments, and repairing water mains. Daily service charges are applied to open accounts whether water is used or not. Water commodity costs are for the water actually used.

**7. Sewer Charges:** The sewer service charge covers the cost of collecting, transporting, treating, and disposing of sewage; and for maintenance of treatment plants and sewer facilities. The sewer system capital projects fee provides funds for future sewer system capital improvement projects, major maintenance, and upgrades.

**8. Total Amount Due:** The total amount includes any previous balance and new charges.

**9. Informational Messages:** Are printed at the bottom of every bill to keep you informed about EMWD programs and initiatives.



**emwd**  
Pay Bill: 951-383-6055 or www.emwd.org/eb  
Contact Us: 800-426-3693 / 951-928-3777

**CUSTOMER NAME:** EMWD CUSTOMER  
**ACCOUNT NUMBER:** 123456789  
**SERVICE ADDRESS:** 2270 TRUMBLE ROAD  
**SERVICE PERIOD:** 09/20/24 to 11/24  
**BILL DATE:** 10/21/24  
**DUE DATE:** 11/12/24  
**NO. OF DAYS:** 32  
**NEXT READ DATE:** 11/20/24

Activity Since Last Bill		Period/Quantity	Amount
Amount of Last Bill			120.60
Payment Received - Thank You		09/24/24	-120.60
Balance Forward			0.00

Water Charges		Period/Quantity	Rate	Amount
Water Service		32 Day(s)	0.4672/day	14.95
Water Commodity Tier 1		18 billing units	2.96/unit	53.28
Water Commodity Tier 2		2 billing units	5.67/unit	11.34
Total Water Charges		20 billing units		79.57

Sewer Charges		Period/Quantity	Rate	Amount
Sewer Service		32 Day(s)	1.3231/day	42.34
Sewer Service Perris South		32 Day(s)	0.2747/day	8.79
Sewer System Capital Projects		32 Day(s)	0.1409/day	4.51
Total Sewer Charges				55.64

Total Current Charges: 146.55  
**TOTAL AMOUNT DUE: 135.21**

Welcome to EMWD!

Upgrade your yard with EMWD's Landscapes for Living program. EMWD offers FREE installation of water saving equipment to help save money, water and beautify your yard. There are multiple ways to participate – choose one or all program options to design front and backyards perfect for you! Get started at [landscapesforliving.EMWD.org](http://landscapesforliving.EMWD.org).

000500776456 4 000000020325 8  
Please see reverse side for additional information

# CÓMO: LEER SU FACTURA DE AGUA

OTOÑO 2024

## SOBRE SU FACTURA

**A. Resumen de Cargos:** Cualquier saldo anterior y nuevos cargos.

**B. Historial de Su Uso de Agua:** La cantidad de agua que utilizo en los últimos tres meses.

- Nombre y Cuenta del Cliente:** Utilice esta información para registrarse en MyAccount.
- Fecha de Vencimiento:** La fecha en que se vence la factura. Debe ser pagada para evitar posibles cargos por pagos atrasados.
- No. de Días:** El número de días en su período de facturación. Este número se utiliza para calcular su presupuesto de agua y los cargos diarios por el servicio de agua y alcantarillado.
- Próxima Fecha de Lectura:** El día que esperamos leer su medidor para el próximo ciclo de facturación. La fecha de lectura real puede variar.
- Actividad Desde La Última Factura:** Resumen de la actividad de su cuenta desde su factura anterior.

**6. Cargos del Agua:** El cargo por servicio de agua cubre el costo del servicio al cliente, como la lectura y el mantenimiento de sus medidores, el procesamiento de facturas, la contabilización de pagos y la reparación de tuberías del agua. Se aplican cargos por servicio diario a las cuentas abiertas independientemente de que se utilice agua o no. Los costos del producto agua se refieren al agua realmente utilizada.

**7. Cargos del Alcantarillado:** El cobro por servicio de alcantarillado cubre el costo de recolección, transporte, tratamiento y disposición de aguas residuales; y el mantenimiento de las instalaciones de tratamiento e instalaciones de alcantarillado. La tarifa para proyectos de capital del sistema de alcantarillado proporciona fondos para futuros proyectos de mejoras de capital, mantenimiento importante y actualizaciones del sistema de alcantarillado.

**8. Monto Total Adeudado:** El total incluye cualquier saldo anterior y nuevos cargos.

**9. Mensajes Informativos:** Son imprimidos en la parte inferior de cada factura para mantenerlos informado sobre los programas e iniciativas de EMWD.

 Pay Bill: 951-383-6055 or www.emwd.org/eBill Contact Us: 800-426-3693 / 951-928-3777		<b>CUSTOMER NAME:</b> EMWD CUSTOMER <b>ACCOUNT NUMBER:</b> 123456789 <b>SERVICE ADDRESS:</b> 2270 TRUMBLE ROAD <b>SERVICE PERIOD:</b> 09/20/24 to 10/21/24 <b>BILL DATE:</b> 10/21/24 <b>DUE DATE:</b> 11/12/24																															
		<b>NO. OF DAYS:</b> 32 <b>NEXT READ DATE:</b> 10/20/24																															
<table border="1"> <tr> <td>Water Charges</td> <td style="text-align: right;">6.21</td> </tr> <tr> <td>Sewer Charges</td> <td style="text-align: right;">5.00</td> </tr> <tr> <td><b>TOTAL AMOUNT DUE</b></td> <td style="text-align: right;"><b>135.21</b></td> </tr> </table>		Water Charges	6.21	Sewer Charges	5.00	<b>TOTAL AMOUNT DUE</b>	<b>135.21</b>	<b>Activity Since Last Bill</b> <table border="1"> <thead> <tr> <th>Period/Quantity</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Amount of Last Bill</td> <td style="text-align: right;">120.00</td> </tr> <tr> <td>Payment Received - Thank You</td> <td style="text-align: right;">-120.00</td> </tr> <tr> <td>Balance Forward</td> <td style="text-align: right;">0.00</td> </tr> </tbody> </table>		Period/Quantity	Amount	Amount of Last Bill	120.00	Payment Received - Thank You	-120.00	Balance Forward	0.00																
Water Charges	6.21																																
Sewer Charges	5.00																																
<b>TOTAL AMOUNT DUE</b>	<b>135.21</b>																																
Period/Quantity	Amount																																
Amount of Last Bill	120.00																																
Payment Received - Thank You	-120.00																																
Balance Forward	0.00																																
<b>Meter Information</b> <table border="1"> <thead> <tr> <th>Meter No.</th> <th>Previous Read</th> <th>Current Read</th> </tr> </thead> <tbody> <tr> <td>74756021</td> <td style="text-align: center;">1122</td> <td style="text-align: center;">1154</td> </tr> </tbody> </table>		Meter No.	Previous Read	Current Read	74756021	1122	1154	<b>Water Charges</b> <table border="1"> <thead> <tr> <th>Period/Quantity</th> <th>Rate</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Water Service</td> <td style="text-align: right;">0.4672/day</td> <td style="text-align: right;">14.95</td> </tr> <tr> <td>Water Commodity Tier 1</td> <td style="text-align: right;">2.96/unit</td> <td style="text-align: right;">53.28</td> </tr> <tr> <td>Water Commodity Tier 2</td> <td style="text-align: right;">5.67/unit</td> <td style="text-align: right;">11.34</td> </tr> <tr> <td><b>Total Water Charges</b></td> <td style="text-align: right;">20 billing units</td> <td style="text-align: right;">79.57</td> </tr> </tbody> </table>		Period/Quantity	Rate	Amount	Water Service	0.4672/day	14.95	Water Commodity Tier 1	2.96/unit	53.28	Water Commodity Tier 2	5.67/unit	11.34	<b>Total Water Charges</b>	20 billing units	79.57									
Meter No.	Previous Read	Current Read																															
74756021	1122	1154																															
Period/Quantity	Rate	Amount																															
Water Service	0.4672/day	14.95																															
Water Commodity Tier 1	2.96/unit	53.28																															
Water Commodity Tier 2	5.67/unit	11.34																															
<b>Total Water Charges</b>	20 billing units	79.57																															
<b>Water Usage History</b> Current Year: <table border="1"> <thead> <tr> <th>Read Date</th> <th># Days</th> <th>Billing Units</th> <th>Usage in Gal.*</th> <th>A</th> <th>B</th> </tr> </thead> <tbody> <tr> <td>19-Sep</td> <td style="text-align: center;">66</td> <td style="text-align: center;">30</td> <td style="text-align: center;">22440</td> <td style="text-align: center;">340</td> <td style="text-align: center;">340</td> </tr> </tbody> </table>		Read Date	# Days	Billing Units	Usage in Gal.*	A	B	19-Sep	66	30	22440	340	340	<b>Sewer Charges</b> <table border="1"> <thead> <tr> <th>Period/Quantity</th> <th>Rate</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Sewer Service</td> <td style="text-align: right;">1.3231/day</td> <td style="text-align: right;">42.34</td> </tr> <tr> <td>Sewer Service Perris South</td> <td style="text-align: right;">0.2747/day</td> <td style="text-align: right;">8.79</td> </tr> <tr> <td>Sewer System Capital Projects</td> <td style="text-align: right;">0.1409/day</td> <td style="text-align: right;">4.51</td> </tr> <tr> <td><b>Total Sewer Charges</b></td> <td></td> <td style="text-align: right;">55.64</td> </tr> <tr> <td><b>Total Current Charges</b></td> <td></td> <td style="text-align: right;">146.55</td> </tr> </tbody> </table>		Period/Quantity	Rate	Amount	Sewer Service	1.3231/day	42.34	Sewer Service Perris South	0.2747/day	8.79	Sewer System Capital Projects	0.1409/day	4.51	<b>Total Sewer Charges</b>		55.64	<b>Total Current Charges</b>		146.55
Read Date	# Days	Billing Units	Usage in Gal.*	A	B																												
19-Sep	66	30	22440	340	340																												
Period/Quantity	Rate	Amount																															
Sewer Service	1.3231/day	42.34																															
Sewer Service Perris South	0.2747/day	8.79																															
Sewer System Capital Projects	0.1409/day	4.51																															
<b>Total Sewer Charges</b>		55.64																															
<b>Total Current Charges</b>		146.55																															
<b>TOTAL AMOUNT DUE</b>		<b>135.21</b>																															
Welcome to EMWD!																																	
Upgrade your yard with EMWD's Landscapes for Living program. EMWD offers FREE installation of water saving equipment to help save money, water and beautify your yard. There are multiple ways to participate – choose one or all program options to design front and backyards perfect for you! Get started at <a href="http://landscapesforliving.EMWD.org">landscapesforliving.EMWD.org</a> .																																	
000500776456 4 000000020325 8																																	
<small>Please see reverse side for additional information</small>																																	