



SPECIAL NOTICE

APRIL 2025

Your Water, Our Mission

Eastern Municipal Water District (EMWD) has provided safe and trusted water services to our community for 75 years. As we celebrate this milestone, we're focused on our mission – and our responsibility to carry it out in the next 75 years.

MISSION

To deliver value to our diverse customers and the communities we serve by providing safe, reliable, economical and environmentally sustainable water, wastewater and recycled water services.

Our mission is our promise to customers. To deliver on that promise, EMWD continuously improves its infrastructure. Maintaining more than 2,600 miles of water pipes, 9 treatment plants (water and wastewater), and 86 storage tanks requires ongoing investment.

In 2023, an independent firm completed a Cost-of-Service Study to ensure EMWD water and sewer rates accurately reflect the costs of providing these essential services. EMWD has updated the evaluation of costs

and benefits related to these systems and is proposing water and sewer rate adjustments for 2026 and 2027 which reflect those costs and benefits, while still following the approved 2023 Study rate allocations and design methodology.

EMWD actively pursues grants and has secured millions of dollars in funding. EMWD invests in projects to reduce costs, like using sophisticated AI models to review pipeline data and the San Jacinto Valley Groundwater Treatment Plan to maximize less costly local water supplies.

Affordability is central to both our mission and operations. By keeping healthy reserve funds (like a savings account) and making savvy financial choices, we manage rising costs to keep rates as low as possible for our customers today and tomorrow.

We thank our customers and the community for their trust and support over the past 75 years. We look forward to serving you for decades to come.

YOU'RE INVITED TO ATTEND OUR

NON-RESIDENTIAL RATES PUBLIC HEARING

Date/Time: June 4, 2025 at 9:00 a.m.

Location: Eastern Municipal Water
District Board Room
2270 Trumble Road,
Perris, CA 92570

The Board of Directors of Eastern Municipal Water District (EMWD) will conduct a public hearing to consider changes to the water and sewer rate structures and rates set forth herein. Any customers or property owners may appear at the hearing to make comments regarding the proposed changes. To file an opposition, property owners and tenants of real property who are directly liable to pay water and/or sewer bills may submit a written protest against the proposed water rate increases, the proposed sewer rate increases, or both. Written protests may be mailed to: Eastern Municipal Water District Attention: 2026-2027 Proposed Rates, PO Box 8300, Perris, CA 92572-8300 or delivered in-person to: Eastern Municipal Water District 2270 Trumble Rd, Perris, CA 92570. Protests may also be submitted at the public comment portion of the public hearing. Protests must include: your name, parcel number and/or service address, your signature, and a statement specifying whether you are protesting the water rate increase, the sewer rate increase, or both. All written objections must be submitted before the public comment portion of the public hearing as stated above and a failure to timely object in writing bars any right to challenge that fee or assessment through a legal proceeding. Challenges to Board-adopted rates are subject to a 120-day statute of limitations.

More information about the proposed changes is available in this document and online at www.emwd.org/ProposedRates.

Aviso de audiencia pública para considerar las tarifas de agua y alcantarilla basado en el costo de servicio.

Proposed Non-Residential Water Rates

Over the past 75 years, EMWD has delivered reliable water service to businesses and organizations in our community. With the expertise of our team, EMWD continuously treats, tests, and delivers safe, reliable water.

Your water service is billed through water consumption rates, daily service charges, and a water supply and reliability capital projects charge. Due to rising operational costs, particularly from increasing expenses related to imported water purchases, treatment, and essential maintenance projects, EMWD is proposing an increase in total water services of 8.2 percent effective January 1,



2026, and 8.2 percent effective January 1, 2027. EMWD has aggressively and successfully pursued grants, and explored new technology to keep costs down.

Water Consumption Rates per Billing Unit (BU)*	Current	Proposed	
		1/1/2026	1/1/2027
Tier 1: Budgeted	\$4.16	\$4.51	\$4.88
Tier 2: Excessive	\$8.09	\$8.75	\$9.47
Tier 3: Wasteful	\$14.34	\$15.52	\$16.79

Daily Service Charge based on Meter Size**	Current	Proposed	
		Effective 1/1/2026	Effective 1/1/2027
5/8 inch	\$0.592	\$0.64	\$0.70
3/4 inch	\$0.592	\$0.64	\$0.70
1 inch	\$0.798	\$0.87	\$0.94
1.5 inches	\$2.167	\$2.35	\$2.53
2 inches	\$3.354	\$3.63	\$3.92
3 inches	\$6.504	\$7.03	\$7.59
4 inches	\$10.053	\$10.86	\$11.73
6 inches	\$19.901	\$21.50	\$23.22

Non-Tiered Water Consumption Rates	Current	Proposed	
		Effective 1/1/2026	Effective 1/1/2027
A101	\$3.84	\$4.15	\$4.48
A201	\$3.84	\$4.15	\$4.48
A301	\$3.84	\$4.15	\$4.48

Water Supply & Reliability Capital Projects Daily Charge based on Meter Size	Current	Proposed	
		Effective 1/1/2026	Effective 1/1/2027
5/8 inch	\$0.214	\$0.231	\$0.250
3/4 inch	\$0.214	\$0.231	\$0.250
1 inch	\$0.328	\$0.354	\$0.382

How Your Water Budget is Calculated

Your water budget provides your organization with an efficient amount of water to use. We measure this in billing units (BU), where one BU equals 748 gallons, or 100 cubic feet of water. Water budgets vary month-to-month depending on the length of the billing period and the weather. You are only charged for the amount of water you use. The proposed rates are calculated to cover EMWD's cost to provide water service. EMWD uses the following formulas to determine monthly water budgets.

Churches, Libraries, Mortuaries, Cemeteries, Office Buildings, Schools, and Ag-Horse Farms:

Outdoor: $BU = LA \times ET \times CF$ (if applicable)

Indoor:

- **For churches, libraries, mortuaries, cemeteries, office buildings:** 80% of indoor & outdoor
- **For schools:** 5 gallons per student, per day
- **For ag-horse farms:** 47 gallons per person, per day

Looped Landscape:

Outdoor: $BU = LA \times ET \times CF$ (if applicable)**

Indoor: N/A

Abbreviations:

LA = Landscape Area in square feet

ET = Evapotranspiration

CF = Conservation Factor

BU = Billing units (1 BU = 100 cubic feet, or 748 gallons)

**Proportioned to each meter based on past usage

State Efficiency Standards Drive Water Budget Updates

Your water budget is personalized. It provides your organization with an appropriate amount of water according to efficiency standards set by state law. California standards are becoming stricter in the coming years.

See the table below for information on your budget.

Non-Residential Water Budget Methodology		
Tenant Type Description	Indoor Budget	Outdoor Budget
Church or Library	Average indoor usage (80% of indoor and outdoor)	Landscape x ET factor x Conservation factor (if applicable)
Mortuaries/ Cemeteries	Average indoor usage (80% of indoor and outdoor)	Landscape x ET factor x Conservation factor (if applicable)
Office Buildings	Average indoor usage (80% of indoor and outdoor)	Landscape x ET factor x Conservation factor (if applicable)
Schools	5 gallons per student per day	Landscape x ET factor x Conservation factor (if applicable)
Ag-Horse Farm	47 gallons per person per day*	Landscape x ET factor x Conservation factor (if applicable)
Looped Landscape Only	N/A	Landscape x ET factor x Conservation factor (if applicable; proportioned to each meter based on past usage)

Water Budget Changes for Nonfunctional Turf

In 2022, a statewide emergency drought order was issued that included a ban on irrigating non-functional grass with drinking water for all commercial, institutional, and industrial properties. The State Water Resources Control Board put the ban into effect in May 2022. In response, Eastern Municipal Water District adopted a temporary provision in its Administrative Code, which was made permanent on December 1, 2022.

If your property has grass that is not regularly used for recreation—such as turf in medians or parkways—removing it is a great way to follow state rules, save water, and lower your water bill.

This rule does not apply to functional grass areas, such as sports fields, parks, and other spaces used for recreation. Properties that use recycled water for irrigation are also exempt. There may also be considerations for irrigation systems that do not separate watering for trees, shrubs, and grass.



How Rates Work with Water Budgets

EMWD’s rates cover the cost of providing water. EMWD takes into account different water supplies and the cost to maintain the entire system. Customers bill payments provide critical funding that allows EMWD to provide safe, clean, reliable water.

All non-residential customers are billed at the “Tier 1” rate for their monthly water budget. Tier 2 and 3 rates cover any use above the water budget. Higher tiers are based on the increased costs to secure additional water supplies, as well as storage, pumping, and water use efficiency programs.



INDIVIDUALIZED WATER BUDGET & TIER ALIGNMENT



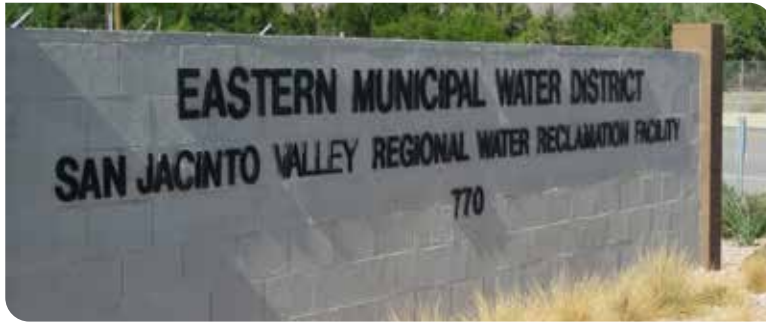
*47 gallons per person per day and Conservation Factor (CF) up to 1.0 for functional landscape areas.

*Functional landscape areas include turf as a surface for recreation and sports fields. All other landscape areas are considered nonfunctional.

Proposed Sewer Service Rates

EMWD collects and treats an average of 49 million gallons of wastewater (sewer) every day at four regional water reclamation facilities. Sewer service areas were originally defined by the area surrounding each plant, and rates were set by area. Today, all of EMWD's facilities are interconnected, which allows flows to be shifted for more efficiency and reliability. MWD is continuing to transition to a uniform, blended sewer rate, and plans to have all areas using the same rates by 2030. Sewer rates are calculated using a baseline Daily Service Charge, the number of people living in the house, and a Sewer System Capital Projects Charge.

The rates shown here address the increased cost of treatment and operations, as well as investments in necessary maintenance projects. The total proposed increases range from 2 to 7 percent effective January 1, 2026, and another 2 to 7 percent effective January 1, 2027.



Area Served (Full Service)	Current Daily Service Charge (DSC) per Equivalent Dwelling Unit (EDU)*	Proposed DSC per EDU as of 1/1/2026	Proposed DSC per EDU as of 1/1/2027
Includes areas in and around Hemet, San Jacinto, and Winchester	\$1.143	\$1.22	\$1.30
Includes areas in and around Moreno Valley	\$1.161	\$1.24	\$1.32
Includes areas in and around the City of Menifee (Sun City)	\$1.184	\$1.26	\$1.34
Includes areas in and around Temecula, Murrieta, and French Valley	\$1.252	\$1.31	\$1.36
Includes areas in and around Perris, Romoland, Homeland, and northern portions of Menifee	\$1.391	\$1.42	\$1.44
Canyon Lake*	\$2.067	\$2.28	\$2.47

Sewer System Capital Projects Daily Charge per Equivalent Dwelling Unit*	Current	Proposed Effective 1/1/26	Proposed Effective 1/1/27
	\$0.149	\$0.156	\$0.164
<i>Average Monthly Charge</i>	\$4.53	\$4.75	\$4.99

*EMWD bills customers in this area for sewer service rendered through Elsinore Valley Municipal Water District (EVMWD), at the rate established by EVMWD, and is subject to further adjustments by EVMWD.

*An Equivalent Dwelling Unit (EDU) is intended to represent the typical flow from an average single-family home. It is used for billing and capacity planning, with non-residential properties assigned EDUs based on their water consumption.

What Happens If There's Another Drought?

EMWD adopted a plan to control the delivery and use of water during shortages. The higher stages below encourage customers to reduce water use by temporarily cutting customer water budgets in varying stages, depending on the severity of the shortage. EMWD's Board of Directors can start or stop water shortage measures by a decision at a public meeting. California's water supplies are normal this year but Colorado River supplies, which EMWD also relies on, are still at risk. EMWD continuously monitors water supply conditions. We thank our customers for doing their part during shortages and always.

Stage 1: Supply Watch

Voluntary reduction of water use of up to 10 percent.

Stage 2: Supply Alert

Voluntary reduction of water use of up to 25 percent.

Stage 3: Mandatory Waste Reduction

Enforced through changes to the water budget-based tiered rates as follows:

Stage 3a: Tier 2 budgets decrease by up to 50%;

Stage 3b: Tier 3 (Excessive use) budgets reduced by 50 percent;

Stage 3c: Tier 2 budgets decreased by up to 100%

Stages 4 and 5: Mandatory Outdoor and Indoor Reductions

Reduces customers' water budgets by varying amounts, depending on the severity of the shortage. As described on page 4, under normal conditions, customers who stay within budget are charged at the lowest rates in tiers 1 and 2. In stages 4 and 5, budgets are reduced, which would cause a customer going over budget to be charged at a Tier 4 rate.

