



# SPECIAL NOTICE

## APRIL 2025

## Sewer Services: A Foundation for A Healthy Community

Eastern Municipal Water District (EMWD) provides wastewater (sewer) services to about 279,000 customers and treats roughly 49 million gallons of wastewater per day at four regional water reclamation facilities through over 2,000 miles of sewer pipelines.

Treating the water we use for indoor use (think showers, sinks, and toilets) is critical to protecting public health and the environment.

In 2023, an independent firm completed a Cost-of-Service Study to ensure EMWD sewer rates accurately reflect the costs of providing this essential service. EMWD has updated the evaluation of costs and benefits related to this system and is proposing sewer rate adjustments for 2026 and 2027 which reflect those costs and benefits, while still following the approved 2023 Study rate allocations and design methodology.

Though EMWD provides sewer service to your property, you don't get a monthly bill from us. Your city or water agency may add EMWD sewer charges to your bill for water services. Alternatively, your sewer services charges may be on your County of Riverside property tax bill.

If you have questions about your sewer services, please visit [emwd.org](http://emwd.org) or contact EMWD at (951) 928-3777.



**YOU'RE INVITED TO ATTEND OUR**

**SEWER RATES PUBLIC HEARING**

**Date/Time:** June 4, 2025 at 9:00 a.m.

**Location:** Eastern Municipal Water District Board Room  
2270 Trumble Road,  
Perris, CA 92570

The Board of Directors of Eastern Municipal Water District (EMWD) will conduct a public hearing to consider changes to the sewer rate structures and rates set forth herein. Any customers or property owners may appear at the hearing to make comments regarding the proposed changes. To file an opposition, property owners and tenants of real property who are directly liable to pay sewer bills may submit a written protest against the proposed sewer rate increases. Written protests may be mailed to: Eastern Municipal Water District Attention: 2026-2027 Proposed Rates, PO Box 8300, Perris, CA 92572-8300 or delivered in-person to: Eastern Municipal Water District 2270 Trumble Rd, Perris, CA 92570. Protests may also be submitted at the public comment portion of the public hearing. Protests must include: your name, parcel number and/or service address, your signature, and a statement specifying that you are protesting the sewer rate increase. All written objections must be submitted before the public comment portion of the public hearing as stated above and a failure to timely object in writing bars any right to challenge that fee or assessment through a legal proceeding. Challenges to Board-adopted rates are subject to a 120-day statute of limitations.

More information about the proposed changes is available in this document and online at [www.emwd.org/ProposedRates](http://www.emwd.org/ProposedRates).

*Aviso de audiencia pública para considerar las tarifas de agua y alcantarilla basado en el costo de servicio.*

# Reflecting on Our Mission

Eastern Municipal Water District (EMWD) has provided safe and trusted services to our community for 75 years. As we celebrate this milestone, we're focused on our mission – and our responsibility to carry it out in the next 75 years.

## MISSION

To deliver value to our diverse customers and the communities we serve by providing safe, reliable, economical and environmentally sustainable water, wastewater and recycled water services.

Our mission is our promise to customers. To deliver on that promise, EMWD continuously improves its infrastructure. Treating 49 million gallons of wastewater daily and maintaining four regional water reclamation plants and over 2,000 miles of pipe requires ongoing investment.

In 2023, an independent firm completed a Cost-of-Service Study to ensure EMWD sewer rates accurately reflect the costs of providing this essential service. EMWD has updated the evaluation of costs and benefits related to this system and is proposing sewer rate adjustments for 2026 and 2027 which reflect those costs and benefits, while still following the approved 2023 Study rate allocations and design methodology.

EMWD actively pursues grants and has secured millions of dollars in funding. EMWD invests in projects to reduce costs like using sophisticated AI models to review pipeline data and prevent costly issues like sewage spills.

Affordability is central to both our mission and operations. By keeping healthy reserve funds (like a savings account) and making savvy financial choices, we manage rising costs to keep rates as low as possible for our customers today and tomorrow.

We thank our customers and the community for their trust and support over the past 75 years. We look forward to serving you for decades to come.



# Proposed Sewer Service Rates

EMWD collects and treats an average of 49 million gallons of wastewater (sewer) every day at four regional water reclamation facilities. Sewer service areas were originally defined by geographic area surrounding the plant serving that area, and rates were set based on the costs to serve that area. Today, all of EMWD's facilities are interconnected, which allows flows to be shifted as necessary for optimal efficiency and reliability.

**An interconnected sewer system means more reliability and protection for our community.**

As a result, EMWD is continuing to transition to a uniform, blended sewer rate, and plans to have all areas using the same rates by 2030.

Sewer rates are calculated using a baseline Daily Service Charge. The rates shown here address the increased cost of treatment and operations as well as investments in necessary maintenance projects. The total proposed increases range from 2 to 7 percent effective January 1, 2026, and another 2 to 7 percent effective January 1, 2027.

Area Served (Full Service)	Current Daily Service Charge (DSC) per Equivalent Dwelling Unit (EDU)*	Proposed DSC per EDU as of 1/1/2026	Proposed DSC per EDU as of 1/1/2027
Includes areas in and around Hemet, San Jacinto, and Winchester	\$1.143	<b>\$1.22</b>	<b>\$1.30</b>
Includes areas in and around Moreno Valley	\$1.161	<b>\$1.24</b>	<b>\$1.32</b>
Includes areas in and around the City of Menifee (Sun City)	\$1.184	<b>\$1.26</b>	<b>\$1.34</b>
Includes areas in and around Temecula, Murrieta, and French Valley	\$1.252	<b>\$1.31</b>	<b>\$1.36</b>
Includes areas in and around Perris, Romoland, Homeland, and northern portions of Menifee	\$1.391	<b>\$1.42</b>	<b>\$1.44</b>
Canyon Lake*	\$2.067	<b>\$2.28</b>	<b>\$2.47</b>

Sewer System Capital Projects Daily Charge per Equivalent Dwelling Unit*	Current	Proposed Effective 1/1/26	Proposed Effective 1/1/27
	\$0.149	<b>\$0.156</b>	<b>\$0.164</b>
<i>Average Monthly Charge</i>	\$4.53	<b>\$4.75</b>	<b>\$4.99</b>

\*EMWD bills customers in this area for sewer service rendered through Elsinore Valley Municipal Water District (EVMWD), at the rate established by EVMWD, and is subject to further adjustments by EVMWD.

\*An Equivalent Dwelling Unit (EDU) is intended to represent the typical flow from an average single-family home. It is used for billing and capacity planning, with non-residential properties assigned EDUs based on their water consumption.



# Sewer situations can get...well, gross. We've seen it all.

Here are some things you can do to help our team – and help keep rates affordable.

**Strain your drain.**

**Keep fats, oils, and grease out of the drain.**

Let hot oil or grease cool in a can or jar and throw it in the approved bin (check with your trash hauler).

**Food scraps are better in compost bins than in the garbage or disposal.**

**Do your part by flushing only the 3 Ps – pee, poo, and (toilet) paper.**

Most things are not for flushing. Anything else slows down the treatment process and makes it more expensive.

**Medication and chemicals should not go into the water system.**

Don't flush these items or put them down the drain! They may pollute our water. Riverside County has detailed guidelines on proper disposal.



[rcwaste.org/medication](http://rcwaste.org/medication)

