



SPECIAL NOTICE

APRIL 2025

Sewer Services: A Foundation for A Healthy Community

Eastern Municipal Water District (EMWD) provides wastewater (sewer) services to about 279,000 customers and treats roughly 49 million gallons of wastewater per day at four regional water reclamation facilities through over 2,000 miles of sewer pipelines. Treating the water we use for indoor use (think showers, sinks, and toilets) is critical to protecting public health and the environment.

MISSION

To deliver value to our diverse customers and the communities we serve by providing safe, reliable, economical and environmentally sustainable water, wastewater and recycled water services.

In 2023, an independent firm completed a Cost-of-Service Study to ensure EMWD sewer rates accurately reflect the costs of providing this essential service. EMWD has updated the evaluation of costs and benefits related to this system and is proposing sewer rate adjustments for 2026 and 2027 which reflect those costs and benefits, while still following the approved 2023 Study rate allocations and design methodology.

Because we know our services are vital, programs like Help2Others are available to support customers in need. emwd.org/h2o →



Affordability is central to both our mission and operations. By keeping healthy reserve funds (like a savings account) and making savvy financial choices, we manage rising costs to keep rates as low as possible for our customers today and tomorrow.

We thank our customers and the community for their trust and support over the past 75 years. We look forward to serving you for decades to come.

If you have questions about your sewer services, please visit emwd.org or contact EMWD at (951) 928-3777.

YOU'RE INVITED TO ATTEND OUR PERRIS SEWER RATES PUBLIC HEARING

Date/Time: June 4, 2025 at 9:00 a.m.
Location: Eastern Municipal Water District Board Room
2270 Trumble Road,
Perris, CA 92570

The Board of Directors of Eastern Municipal Water District (EMWD) will conduct a public hearing to consider changes to sewer rate structures and rates set forth herein. Any customers or property owners may appear at the hearing to make comments regarding the proposed changes. To file an opposition, property owners and tenants of real property who are directly liable to pay sewer bills may submit a written protest against the proposed sewer rate increases. Written protests may be mailed to: Eastern Municipal Water District Attention: 2026-2027 Proposed Rates, PO Box 8300, Perris, CA 92572-8300 or delivered in-person to: Eastern Municipal Water District 2270 Trumble Rd, Perris, CA 92570. Protests may also be submitted at the public comment portion of the public hearing. Protests must include: your name, parcel number and/or service address, your signature, and a statement specifying that you are protesting the sewer rate increase. All written objections must be submitted before the public comment portion of the public hearing as stated above and a failure to timely object in writing bars any right to challenge that fee or assessment through a legal proceeding. Challenges to Board-adopted rates are subject to a 120-day statute of limitations.

More information about the proposed changes is available in this document and online at www.emwd.org/ProposedRates.

Aviso de audiencia pública para considerar las tarifas de agua y alcantarilla basado en el costo de servicio.

Upcoming Sewer Service Rates

EMWD collects and treats an average of 49 million gallons of wastewater (sewer) every day at four regional water reclamation facilities. Sewer service areas were originally defined by the area surrounding each plant, and rates were set by area. Today, all of EMWD's facilities are interconnected, which allows flows to be shifted for optimal efficiency and reliability. EMWD is continuing to transition to a uniform, blended sewer rate, and plans to have all areas using the same rates by 2030. Sewer rates are calculated using a baseline Daily Service Charge and a Sewer System Capital Projects Charge. The rates shown below address the increased cost of treatment and operations, as well as investments in necessary maintenance projects. The total increases are 2 to 5 percent effective January 1, 2026, and 2 to 5 percent effective January 1, 2027.

Daily Service Charge (DSC)	Approved Rates		Proposed Effective	
	Current	1/1/2026	1/1/2027	
Perris North and Perris South	\$1.343	\$1.37	\$1.39	

Sewer Daily Service Charge - Schools Perris South		City of Perris Approved Rates		Proposed Effective	
	Type	10/15/2024	1/1/2025	1/1/2026	1/1/2027
School Customers located in the South Perris Area serviced by City of Perris prior to Transfer Date (10/15/2024) (Per Person)	Preschool/Elementary	\$0.0101	\$0.0101	\$0.0106	\$0.0111
	Middle/Junior High	\$0.0126	\$0.0126	\$0.0132	\$0.0139
	High School/College	\$0.0151	\$0.0151	\$0.0159	\$0.0167

Sewer Daily Service Charge - Perris South				City of Perris Approved Rates		Proposed Effective	
	Type	Rate Code	Consumption	10/15/2024	1/1/2025	1/1/2026	1/1/2027
Customers located in the South Perris Area serviced by City of Perris prior to Transfer Date (10/15/2024) (Per Water Consumption CCF)	Commercial - Collection	SWCOM	0-106 CCF	-	-	-	-
			107+ CCF	\$0.07884	\$0.07884	\$0.0828	\$0.0869
	Commercial - Transmission, Treatment, Disposal	SWCOM	0-15 CCF	-	-	-	-
			16+ CCF	\$2.2690	\$2.2690	\$2.3825	\$2.5016
SWFOR - Forestry	SWFOR	All	\$0.2500	\$0.2500	\$0.2625	\$0.2756	

Sewer System Capital Projects	Approved Rates		Proposed Effective	
	Current	1/1/2026	1/1/2027	
Daily Charge per Equivalent Dwelling Unit*	\$0.149	\$0.156	\$0.164	
Average Monthly Charge	\$4.53	\$4.75	\$4.99	

² *An Equivalent Dwelling Unit (EDU) is intended to represent the typical flow from an average single-family home. It is used for billing and capacity planning, with non-residential properties assigned EDUs based on their water consumption.

Perris Consolidation

In October 2024, EMWD began providing water services to approximately 4,100 customers previously served by the City of Perris Water System. This system consolidation allows EMWD to provide the most consistent and efficient level of service throughout the city.

EMWD will implement 10 percent water rate increases for 2026 and 2027 that were approved by the Perris City Council in 2023 for both the Downtown Perris and North Perris Water Systems.

These rate adjustments will go into effect for bills dated on or after January 1, 2026. Following the City of Perris' rate methodology, customers in the Downtown Perris area are billed in Tier 1 for the first 18 billing units of water usage each month, and all subsequent water use is billed in Tier 2. Customers in the North Perris area – generally the area just southwest of the Lake Perris dam – pay a single rate per water billing unit.

In 2027, EMWD plans to prepare a rate study to identify any potential adjustments to methodology or pricing for 2028. EMWD will communicate these efforts to customers at the appropriate time.





Water Standards

In 2025, the State of California adopted new residential water budget standards as part of the Making Conservation a California Way of Life regulation. These standards were designed to promote long-term water use efficiency in homes and landscapes across the state.

Adopting water-wise habits can make a meaningful difference for our environment and community. Whether you're looking to cut back on your water bill, prepare for future changes, or simply do your part, small steps can lead to big impact.

That's where our Water-Wise Toolkit comes in—offering easy, practical ways to use water more efficiently both indoors and outdoors. Dive in to discover tips, resources, and rebate programs designed to help you make every drop count.

Tools to be WaterWise

For 75 years, EMWD has provided reliable service to our communities, recognizing water as a vital and precious resource. EMWD provides tips, tools, and even rebates to help customers save. One of the newest editions to the WaterWise Toolbox is our Landscapes for Living website. The site will help you bring your landscape ideas to life and beautify your yard – all with less water.

Scan this code or visit landscapesforliving.emwd.org to get started.

