

Eastern Municipal Water District Provides Your Sewer Services

You are receiving this notice because Eastern Municipal Water District (EMWD) provides sewer services for your property. There are two different scenarios for why you don't receive bills directly from EMWD for sewer services.

First, you may be billed by another agency, such as Rancho California Water District, Lake Hemet Municipal Water District or your local city, for your water services. In that case, the agency that provides your water service will include sewer service charges on behalf of EMWD on your billing statement.

Second, you may be billed directly for sewer services on your County of Riverside property tax bill. This is most often done when a customer does not have water service through EMWD or another agency that bills on behalf of EMWD.

If you have questions about your sewer services, please visit emwd.org or contact EMWD at (951) 928-3777.



YOU'RE INVITED TO ATTEND OUR SEWER SERVICE RATES PUBLIC HEARING

Date: June 21, 2023

Time: 9:00 a.m.

Location: Eastern Municipal Water
District Board Room
2270 Trumble Road, Perris, CA 92570

The Board of Directors of Eastern Municipal Water District (EMWD) will conduct a public hearing to consider changes to the water and sewer rate structures and rates set forth herein. Any customers or property owners may appear at the hearing to make comments regarding the proposed changes. To file an opposition, property owners and tenants of real property who are directly liable to pay water and/or sewer bills may submit a written protest against the proposed water rate increases, the proposed sewer rate increases, or both. Written protests may be mailed or delivered in-person to Eastern Municipal Water District, Attention: 2024-2025 Proposed Rates, PO Box 8300, Perris, CA 92572-8300. Protests must include: your name, parcel number and/or service address, and your signature. All written protests must be received prior to the conclusion of the public hearing. Challenges to Board adopted rates are subject to a 120-day statute of limitations.

More information about the proposed changes is available in this document and online at www.emwd.org/ProposedRates.

Aviso de audiencia pública para considerar las tarifas de agua y alcantarilla basado en el costo de servicio.

EMWD Efforts Minimize Rate Increases Amid Record Inflation

One of EMWD's main priorities is to maintain the financial stability and responsible stewardship of ratepayer funds. We continue to deliver high-quality, safe and reliable water, wastewater and recycled water services throughout our 558 square mile service area to nearly one million customers today, and into the future.

EMWD recently conducted a Cost of Service Study to ensure that its rate structure adequately reflects the costs of providing essential water and wastewater services. The study showed that unprecedented inflation has increased costs significantly for EMWD operations and supplies such as energy and chemicals. Maintaining our extensive network of pipelines, equipment, treatment facilities, and storage facilities requires a significant amount of energy as well as chemicals to ensure reliable and safe services. The cost of our imported water supplies, which represents about 50 percent of our overall water supply, has also increased.

In addition, EMWD must continuously invest in facilities and equipment to keep water, wastewater and recycled water systems operating efficiently, with minimal emergencies such as water pipeline breaks or sewer spills. To reduce costs for ratepayers, EMWD aggressively seeks grant funding opportunities and has secured millions of dollars just in the past year. EMWD also invests in sustainability projects such as solar energy and battery storage to lower EMWD's overall energy costs.

EMWD is continually committed to balancing its strong financial position and operational efficiencies with critical facility investments over an appropriate period of time. This is achieved by establishing reserve funds, financing plans, and using rate revenue to achieve the lowest rates possible for customers. Thanks to this proactive financial strategy, EMWD will utilize reserve funds over the next two years to help offset the highest inflationary costs we've seen in nearly 40 years.



Proposed Sewer Service Rates

EMWD collects and treats an average of 49 million gallons of wastewater (sewer) every day at its four operating regional water reclamation facilities. Sewer service areas were originally defined by the geographic area surrounding the plant serving that area, and rates were set based on the costs to serve that area. Today, all of EMWD's facilities are interconnected, which allows staff to shift flows as necessary for optimal efficiency and reliability. As a result, EMWD is proposing to transition to a universal, or "postage stamp" sewer rate over the next seven years.

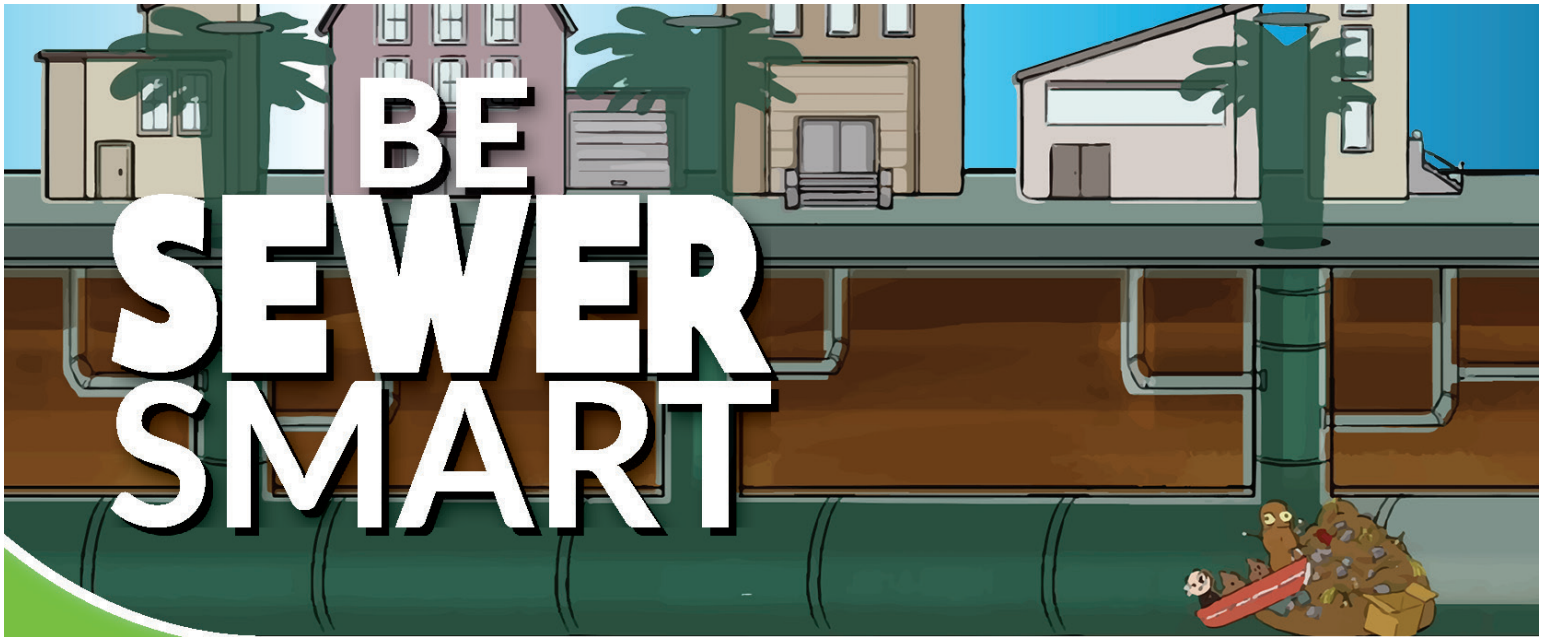
Sewer rates are calculated using a baseline Daily Service Charge. The proposed rates address the increased cost of treatment and operations, specifically energy, chemicals and waste hauling costs that significantly exceeded the average inflationary rate, as well as investments in necessary facility maintenance projects.

The total proposed increases range from 2 to 7 percent effective January 1, 2024, and another 2 to 7 percent effective January 1, 2025. EMWD is using reserve funds to minimize the cost impacts, leaving the proposed increases below the annual average inflation rate, also known as the Consumer Price Index (CPI), which was 8.7 percent for EMWD's service area in 2022.

Area Served (Full Service)	Current Daily Service Charge (DSC) per Equivalent Dwelling Unit (EDU)	Proposed DSC per EDU as of 1/1/2024	Proposed DSC per EDU as of 1/1/2025
Includes areas in and around Hemet, San Jacinto, and Winchester	\$1.00	\$1.07	\$1.15
Includes areas in and around Moreno Valley	\$1.02	\$1.09	\$1.17
Includes areas in and around the City of Menifee (Sun City)	\$1.04	\$1.11	\$1.19
Includes areas in and around Temecula, Murrieta, and French Valley	\$1.17	\$1.21	\$1.26
Includes areas in and around Perris, Romoland, Homeland, and northern portions of Menifee	\$1.36	\$1.37	\$1.40
Canyon Lake*	\$1.90	\$1.99	\$2.07

* EMWD bills customers in this area for sewer service rendered through Elsinore Valley Municipal Water District, at the rate established by EVMWD, and is subject to further adjustments by EVMWD.

Sewer System Capital Projects Daily Charge per Equivalent Dwelling Unit	Current	Proposed Effective 1/1/24	Proposed Effective 1/1/25
	\$0.11967	\$0.141	\$0.149
Average Monthly Charge	\$3.64	\$4.29	\$4.53



Overflowing sewers are often caused by blockages from FOG (Fats, Oils, and Grease), which can damage homes and businesses.

Don't be a pain in the drain. Always scrape, wipe, and toss FOG into the trash.

emwd.org/sewersmart

